



For information only: Performance indicator guidance

EHPI 157a - Processing of planning applications: Major applications

PI Definition

Percentage of planning applications by type determined in a timely manner.

A timely manner is defined as

- within 13 weeks for Major applications;
- within 8 weeks for Minor and Other applications; and

Good performance

Good performance is typified by reaching or exceeding the target.

Data Source

Planning and Building Control

EHPI 157b - Processing of planning applications: Minor applications

PI Definition

Percentage of planning applications by type determined in a timely manner.

A timely manner is defined as

- within 13 weeks for Major applications;
- within 8 weeks for Minor and Other applications; and

Good performance

Good performance is typified by reaching or exceeding the target.

Data Source

Planning and Building Control

EHPI 157c - Processing of planning applications: Other applications

PI Definition

Percentage of planning applications by type determined in a timely manner.

A timely manner is defined as

- within 13 weeks for Major applications;
- within 8 weeks for Minor and Other applications; and

Good performance

Good performance is typified by reaching or exceeding the target.

Data Source

Planning and Building Control

EHPI 191 - Residual household waste per household

PI Definition

This indicator is the number of kilograms of residual household waste collected per household.

The **Numerator** (X) for this indicator is total kilograms of household waste less any household waste arisings sent for reuse, sent for recycling, sent for composting, or sent for anaerobic digestion.

The **denominator** (Y) is the number of households as given by the dwelling stock figures from the Council Taxbase. The number of dwellings in each band at the end of the financial year (March figures) to which the indicator pertains, as provided by the Valuation Office, will be used. These are available from [Local government finance statistics council tax and national nondomestic rates, dwelling numbers on valuation list \(external link\)](#).

Residual waste is any collected household waste that is not sent for reuse, recycling or composting.

Good performance

Good performance is typified by a lower figure per household

Data Source

Environment Services

EHPI 192 - Percentage of household waste sent for reuse, recycling and composting

PI Definition

The percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion.

The numerator is the total tonnage of household waste collected which is sent for reuse, recycling, composting or anaerobic digestion.

The denominator is the total tonnage of household waste collected.

Good performance

Good performance is typified by a higher percentage

Data Source

Environment Services

EHPI 2.1d - Planning Enforcement: Initial Site Inspections**PI Definition**

Sum of enforcement cases where working days elapsed between date of receipt of enforcement case to initial site inspection date is equal to/less than 15 divided by total number of initial site inspections undertaken

Other Guidance

Enforcement case: each individual potential breach of planning control brought to the attention of the service. **Initial Site Inspection:** the first visit to and inspection of the location of the enforcement case to establish relevant information.

EHPI 2.1e - Planning Enforcement: Service of formal Notices
PI Definition
Sum of Formal Notices where the Date of Service is within 30 working days of the date of the DC Committee by which its service is authorised
Other Guidance
Formal Notice: Planning Enforcement notices authorised to be served by the DC Committee (Does not include any other form of notice such as Listed Building of Advertisement) Date of Service: Date on which a Formal Notice is first served on any relevant party which has an interest in relation to it.

EHPI 2.2 (45) - Waste: missed collections per 100,000 collections of household waste
PI Definition
Number of properties served by refuse, recycling and composting collections multiplied by frequency of each collection type, divided by 100,000 then divided into nos. of missed collections.
Data Source
Environment Services

EHPI 2.23 (188) - Planning decisions delegated to officers

PI Definition

Number of applications decided by planning officers under a scheme of delegation and without referral to committee. APAS - Formula: $PS2 \text{ (Total Decisions)} \text{ minus } GAFquery \text{ (total Committee Decisions)} = No \times 100 / \text{Total Decisions} = \%$

Data Source

Planning and Building Control

EHPI 2.4 (47) - Fly-tips: removal

PI Definition

This PI is measured by the total time taken to clear fly-tips divided by number of fly-tips recorded on Mayrise, plus those reported and cleared same day by MRS.

Data Source

Environmental Services

EHPI 7.2 - Turnaround of PCN Challenges and Representations.

PI Definition

Sum of days elapsed between receipt of correspondence to response

Data Source

Parking Services

Other Guidance

Data for this PI taken from ICPS which works in calendar days.

EHPI 7.3 - Percentage of appeals to the traffic penalty tribunal against the number of PCNs issued.

PI Definition

EHDC's rate of appeal vs. the national average rate of appeal as expressed in the most recently available Annual Report of the Traffic Penalty Tribunal. The rate of appeal is expressed as a percentage of the total number of PCNs issued by the Council in that period.

Data Source

Parking Services

Other Guidance

Appeal – an appeal by the motorist to the independent Traffic Penalty Tribunal, which can only take place once all avenues to challenge a Penalty Charge Notice with the issuing local authority have been exhausted.

Formula Guidance
PI code and description
EHPI 2.5 Total waste collected by the district (kg per household). (MINIMISING INDICATOR)
PI Definition
<p>This indicator is the total waste collected by the district per household.</p> <p>The Numerator (X) for this indicator is total kilograms of household waste less any household waste sent for reuse, sent for recycling, sent for composting, or sent for anaerobic digestion.</p> <p>The denominator (Y) is the number of households as given by the dwelling stock figures from the Taxbase. The number of dwellings in each band at the end of the financial year (March figures) to which the indicator pertains, as provided by the Valuation Office, will be used. These are available from Local government finance council tax and national nondomestic rates, dwelling numbers on valuation list (external link).</p> <p>Good performance Good performance is typified by a lower figure per household</p>
Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 2.6 Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)

PI Definition
<p>The percentage of residual waste (refuse) which have been sent by the authority for disposal.</p> <p>The numerator is the total tonnage of household waste collected which is sent for reuse.</p> <p>The denominator is the total tonnage of household waste collected.</p> <p>Good performance Good performance is typified by a higher percentage</p>
Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 204 Planning appeals allowed
PI Definition
<p><i>Definition</i> This indicator is concerned only with planning applications where the local planning authority refused planning permission. It does not include planning appeals against conditions or non-determination. The calculation also excludes all other applications types of appeal e.g. Advertisement Appeals, Enforcement Appeals, and Lawful Development Certificate appeals</p> <p>The indicator should include decisions where the date of decision falls within the year in question. The indicator is based on data that is already available from the Planning Inspectorate (PINS). As with partially allowed appeal must be counted as an allowed appeal.</p>

The denominator should include all planning appeals where the authority refused planning permis Appeals should only be counted if the date of the Planning Inspector or Secretary of State's decision is within the year in question, regardless of when the appeal was lodged. The numerator should count only appeal decisions where the appeal against refusal was allowed.

Good performance

Good performance is typified by a lower number of planning appeals allowed against the authority's decision on a planning application.

Data Source

Planning and Building Control